



Town of Manchester
41 Center Street
Manchester, CT 06045
860-647-5235

FOR IMMEDIATE RELEASE

Town of Manchester announces Tax Deferment program to assist residents, taxpayers, and businesses affected by COVID-19; taxes now due October 1, 2020

MANCHESTER, CT- On Tuesday, April 14th, the Board of Directors unanimously approved a Tax Deferment program for the Town of Manchester. This action follows Governor Lamont's Executive Order 7S, which allows local legislative bodies the authority to adopt programs to support local taxpayers affected by the COVID crisis:

As a result of this action, the 2019 Grand List tax bills, normally due on July 1, 2020, will have a deferred "last day to pay" due date of October 1, 2020. This would apply to all tax bill types: Real Estate, Personal Property (property owned by businesses) and Motor Vehicle.

"The entire Manchester community is stepping up and making sacrifices in response to this public health crisis. Allowing residents, taxpayers, and local businesses the extra time to pay their taxes is the right thing to do," said Mayor Jay Moran.

"This Board action is a small but critical measure to help ease the financial burdens of the residents, taxpayers, and businesses of Manchester affected by COVID-19," said Director Ellen Dougan.

In response to the COVID-19 pandemic, the Office of Assessment and Collection will be staffed during normal business hours, but the Town Hall will remain locked and will allow access to the public by appointment, in certain situations. Tax payments, and Water & Sewer payments can be made online, the links are available from the Town's homepage. The Assessment & Collection staff can be reached by phone or by email at the email addresses below.

As a reminder:

- All Town of Manchester buildings and administrative offices will be closed indefinitely to the public except for appointment only services. Essential services will continue.
- All public parks are closed to group activities indefinitely. Passive recreation that adheres to social distancing protocol is allowed.

Please visit our website at <http://www.townofmanchester.org/> and click on the COVID-19 link for updates on the Town's response to the Coronavirus, and follow the Town of Manchester on [Facebook](#), [Twitter](#), and [Instagram](#).

For questions regarding non-emergency town operations and services for specific departments, please see the contact information for each department below.

General questions about Town services and operations may be directed to our Customer Service Center at 860-647-5235. The Town's Citizen Request System provides around the clock electronic access to Town Hall at (http://crs.townofmanchester.org/Public_Entry_GIS.cfm), which is monitored by Town staff.



For Department specific questions please use the following contact information:

Information, Customer Service	860-647-5235
Animal Control	860-645-5516
Assessor, Motor Vehicle, Personal Property	860-647-3017
Assessor, Real Estate	860-647-3016
Board of Directors, Mayor's Office	860-647-3130
Building Inspection, Property Maintenance	860-647-3052
Cemetery	860-647-3081
Customer Service & Information Center	860-647-5235
Dial A Ride	860-870-7940
Energy Assistance	860-560-5800
Engineering	860-647-3152
Finance	860-647-3101
Fire Marshal, non-emergency	860-647-3267
General Manager	860-647-3123
Health	860-647-3173
Highway, Town Roads	860-647-3233
Housing Authority	860-643-2163
Human Resources	860-647-3126
Human Services	860-647-3092
Human Services Info Line	860-647-3270
Landfill, Sanitation Dept.	860-647-3200
Library, Mary Cheney	860-643-2471
Library, Whiton Memorial	860-643-6892
Neighborhoods and Families	860-647-3089
Parks and Recreation	860-647-3084
Planning & Economic Development	860-647-3044
Police, non-emergency	860-645-5500
Probate Court	860-647-3227
Public Works Administration	860-647-3067
Recycling, Trash & Bulk Collection	860-647-3200
Registrar of Voters	860-647-3025
Senior, Adult and Family Services	860-647-3096
Senior Center	860-647-3211
Tax and Revenue Collector	860-647-3018
Town Clerk	860-647-3037
Water and Sewer	860-647-3115
Water and Sewer Emergencies	860-647-3111
Youth Service Bureau	860-647-5213
Zoning Enforcement	860-647-3057

##

Contact: Steve Stephanou sstephanou@manchesterct.gov / 860.647.3123