



Town of Manchester
41 Center Street
Manchester, CT 06045
860-647-5235

FOR IMMEDIATE RELEASE

All Town of Manchester buildings, administrative offices and facilities will be closed indefinitely to the public as of 8:00am on March 19, 2020. The offices will be staffed and services will be provided to the public by telephone, email, and by appointment.

MANCHESTER, CT- The Town of Manchester is asking our community to help reduce the spread of the novel coronavirus (COVID-19) and protect our residents, especially those most vulnerable.

Effective indefinitely Thursday, March 19, 2020, all Town of Manchester buildings and administrative offices will be closed to the public except for appointment only services. The offices will be staffed and services will be provided to the public by telephone, email, and by appointment, if necessary. Essential services such as police, fire, water, and public works will continue.

For questions regarding non-emergency town operations and services for specific departments, please see the contact information for each department below.

General questions about Town services and operations may be directed to our Customer Service Center at 860-647-5235. The Town's Citizen Request System provides around the clock electronic access to Town Hall at (http://crs.townofmanchester.org/Public_Entry_GIS.cfm), which is monitored by Town staff.

The Manchester Police Department is suspending on-site public transactions with the Records division, as well as non-criminal fingerprinting services. In addition, no new pistol permit applications will be accepted, and the processing of any current applications will be delayed. Anyone seeking police assistance for circumstances that can be handled over the phone will be asked to provide a contact number to our dispatchers. When available, a Manchester Police Officer will call back to take information on the complaint over the phone. We are asking that anyone needing non-emergency assistance call the MPD routine line at (860) 645-5500. In the event of a true emergency, please call 911.

Please visit our website at <http://www.townofmanchester.org/> and click on the COVID-19 link for updates on the Town's response to the Coronavirus, and follow the Town of Manchester on [Facebook](#), [Twitter](#), and [Instagram](#).



For Department specific questions, please use the following contact information:

Information, Customer Service	860-647-5235
Animal Control	860-645-5516
Assessor, Motor Vehicle, Personal Property	860-647-3017
Assessor, Real Estate	860-647-3016
Board of Directors, Mayor's Office	860-647-3130
Building Inspection, Property Maintenance	860-647-3052
Cemetery	860-647-3081
Customer Service & Information Center	860-647-5235
Dial A Ride	860-870-7940
Energy Assistance	860-560-5800
Engineering	860-647-3152
Finance	860-647-3101
Fire Marshal, non-emergency	860-647-3267
General Manager	860-647-3123
Health	860-647-3173
Highway, Town Roads	860-647-3233
Housing Authority	860-643-2163
Human Resources	860-647-3126
Human Services	860-647-3092
Human Services Info Line	860-647-3270
Landfill, Sanitation Dept.	860-647-3200
Library, Mary Cheney	860-643-2471
Library, Whiton Memorial	860-643-6892
Neighborhoods and Families	860-647-3089
Parks and Recreation	860-647-3084
Planning & Economic Development	860-647-3044
Police, non-emergency	860-645-5500
Probate Court	860-647-3227
Public Works Administration	860-647-3067
Recycling, Trash & Bulk Collection	860-647-3200
Registrar of Voters	860-647-3025
Senior, Adult and Family Services	860-647-3096
Senior Center	860-647-3211
Tax and Revenue Collector	860-647-3018
Town Clerk	860-647-3037
Water and Sewer	860-647-3115
Water and Sewer Emergencies	860-647-3111
Youth Service Bureau	860-647-5213
Zoning Enforcement	860-647-3057

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Contact: Steve Stephanou sstephanou@manchesterct.gov / 860.647.3123