Statewide Coronavirus Hotline for First Responder Testing

Effective immediately, first responders within our communities who feel they may have been exposed to a COVID + patient or are symptomatic for COVID can call our Hartford HealthCare Clinical Command Center (CCC) Hotline.

Follow these 3 Simple Steps

1. Call the CCC at 860.972.8100 between 7:00am – 7:00pm daily.

2. Press option “2”. You will be connected with an RN to initiate your care.

3. Announce that you are a first responder. The receiving RN will collect the proper information and transfer you to a physician for consultation.

If testing is indicated, the provider will enter an electronic prescription order and steps necessary for testing at one of our HHC testing facilities statewide.

For questions or concerns
Email us at HHCEMS@hhchealth.org